



THE THIRD NATIONAL MEDICARE RAC SUMMIT

**A Hybrid
Conference,
Internet Event
& Training
Tool**
See pg. 2

**RAC AND THE BROADER PROGRAM INTEGRITY
AGENDA: MACs, MICs, ZPICs, AND OIG INITIATIVES**

THE LEADING FORUM ON THE MEDICARE
RECOVERY AUDIT CONTRACTOR (RAC) PROGRAM

March 4 – 5, 2010

Washington, DC Renaissance Washington DC Hotel

Featuring:

MEDICARE RAC BOOT CAMP

- RAC and the Alphabet Soup of Program Integrity
- RAC at Ground Zero: Organizing and Managing the Internal Hospital RAC Team
- RAC at Ground Zero: Organizing and Managing the Hospital Response Process
- Taming Complex RAC Risk Areas using Root Cause Analysis and Scorecards
- The Basics of the Five-Stage RAC Appeals Process
- Early Findings and Lessons from the Resumption of RAC Implementation

THE MAIN RAC SUMMIT

- Overview of Program Integrity Audits Process
- Results of the GAO Studies of RAC Implementation and MACs
- The MAC Education and Oversight Role
- The Medicaid Integrity Program and Medicaid Integrity Contractors (MICs)
- The Zone Program Integrity Contractors (ZPICs)
- HHS OIG Initiatives for Medicare and Medicaid
- The State Medicaid Program Integrity Agenda
- Reading the Congressional Tea Leaves about Where Program Integrity May be Headed Next
- Early Hospital Data from AHA RACTrac
- Hospital Experiences to Date in the Permanent Program
- Major Hospital Vulnerabilities I: Inpatient Coding
- Major Hospital Vulnerabilities II: Medical Necessity and Clinical Documentation Issues in Medicaid and RAC Audits
- Estimating and Setting Aside a Prudent RAC Reserve
- The Convergence of Federal and State Audits — Taking it to the Next Level
- Major Hospital Vulnerabilities III: Areas of Hospital Physician Risk — ED, OBS, E&M Leveling, Correct Setting
- Roundtable on Legal Issues for RAC and Beyond
- Major Hospital Vulnerabilities IV: Ambulatory Surgery and Hospital Outpatient Departments
- Managing MIC Demands and Timetables

Conference Co Chairs:

- Kathleen Houston Drummy, Esq., Partner, Davis Wright Tremaine LLP
- Day Egusquiza, President, AR Systems, Inc.
- Stewart M. Presser, Vice President, Greater New York Hospital Association
- Kathy Reep, Vice President, Financial Services, Florida Hospital Association

Keynote Speakers:

- Karen Jackson, Director, Medicare Contractor Management Group, Centers for Medicare & Medicaid Services
- Kathleen M. King, Director, Health Care, US Government Accountability Office
- Richard P. Kusserow (Invited), President and Chief Executive Officer, Strategic Management; Former Inspector General, Department of Health and Human Services
- George M. Reeb, Assistant Inspector General for Centers for Medicare and Medicaid Audits, Department of Health and Human Services
- James G. Sheehan, Esq., New York State Medicaid, Inspector General

Featured Faculty:

- Valerie Barckhoff, Vice President, Revenue Cycle, Quorum Health Resources, LLC
- Cindy K. Bartlett, Vice President, Corporate Responsibility, BSHR Compliance and Privacy Officer
- Elizabeth Baskett, Associate Director for Policy, American Hospital Association
- Karen H. Brown, RN, MN, RN-RAC Coordinator, Business Services, Spartanburg Regional
- Andrea Clark, RHIA, CCS, CPCH, President, HRAA
- Ronald S. Connelly, Principal, Powers Pyles Sutter & Verville, PC
- Alan S. Goldberg, Esq., LL.M., Attorney and Counsellor-at-Law, Adjunct Professor of Health Law, George Mason University
- Lynn H. Grieves, Chief Compliance Officer, MemorialCare Medical Centers
- Lisa Krumpter, RN, MS, Appeals Manager RAC Liaison, Good Samaritan Hospital Medical Center
- Edmund L. (Ned) Lafer, MD, MBA, FACHE, CPE, Six Sigma Black Belt, Medical Director Clinical Resource Management/Quality, Temple University Hospital
- Cristine M. Miller, CMPE, CCP, CHC, Healthcare Consultant, ChiMed Healthcare Business Consulting, LLC
- Denise Morris, RHIA, CCS, DRG Coordinator, Health Information Management, Sarasota Memorial Hospital
- Kathy Skrzypczak, Assistant Vice President, Corporate Services, Martin Memorial Health System
- Andrew B. Wachler, Esq., Principal, Wachler & Associates, PC
- Sara Kay Wheeler, Partner, King & Spalding LLP

Grantors:



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The Time is Now for New, Efficient and Cost-Effective Alternatives to Traditional Learning Approaches!

MANY DIFFERENT FORCES—the nation's economic crisis, costly and difficult air travel, the mandate for cost efficiency in healthcare, the proliferation of greater Internet bandwidth, the emergence of the popularity of online video via You Tube, and the explosion of online training in the health sector—have come together to create both a dramatic need and an extraordinary opportunity for innovative approaches to sharing new ideas and best practices. This Summit offers not only traditional conference attendance, but also the opportunity to attend the event live and archived online.

How can we be expected to reform the nation's health system if we cannot reform the way we do our own business?

Content Options

Traditional Conference Registration

Register for Preconference Medicare RAC Boot Camp and/or Conference.

Medicare RAC Certificate Program

The Medicare RAC Summit is offering a Medicare RAC Certificate Program in the form of an optional course within the conference for attendees wishing to take a deeper dive into the Summit's subject matter. The Program requirements are:

- Completion of preconference readings
- Completion of online training modules on preparing for and responding to RAC audits, prepared by Davis Wright Tremaine and Deloitte & Touche
- Attending the Preconference Medicare RAC Boot Camp, either in person or online
- Attending the Summit, either in person or online
- Successfully completing a post-conference online examination



Cover illustration by John Gummere

Participation Options

Traditional Onsite Attendance

Simply register, travel to the conference city, and attend in person.

PROS: subject matter immersion; professional networking opportunities; faculty interaction.



Onsite

Live and Archived Internet Attendance

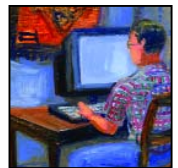
Watch the conference in live streaming video over the Internet and at your convenience at any time 24/7 for the six months following the event.

The archived conference includes speaker videos and coordinated PowerPoint presentations.

PROS: Live digital feed and 24/7 Internet access for next six months; accessible in the office, at home or anywhere worldwide with Internet access; avoid travel expense and hassle; no time away from the office.



At your office ...



... or home

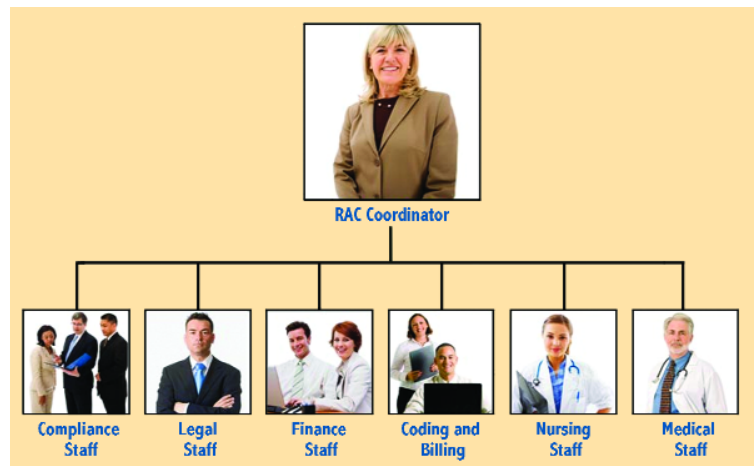
The Group Registration/ Online Training Alternative

By arranging to license online group access to the Summit's Medicare RAC Certificate Program, health care providers subject to RAC audits can implement an organization-wide online training program on preparing for, responding to, and appealing a RAC audit. The organization's training coordinator can assign and track online participation. Successful completion of the training can be evidenced by passing the post-conference training examination.

RAC Boot Camp Online Training Modules

MODULE 1 Understanding and Preparing for RAC Program Implementation	RAC Program Overview	Base Risk Assessment	Remediation Planning & Execution	Learning RAC Program Basics
	<ul style="list-style-type: none"> • RAC Background • RAC Demonstration & Lessons Learned • Permanent RAC Program & National Rollout 	<ul style="list-style-type: none"> • Legacy Risk Management & Compliance Infrastructure • High Risk Area Audits — Hospital, Physician, SNF Other 	<ul style="list-style-type: none"> • Self-Disclosure/Repayment • Process & Int. Controls Redesign • Training & Education 	
	<ul style="list-style-type: none"> • Centralized Response & Resource Mobilization • Logging Notices/Requests • Organizational Team Communications • Notify Counsel 	<ul style="list-style-type: none"> • RAC Response Work Plan Development • Notice/Request Validation • Timeline • Responsibilities 	<ul style="list-style-type: none"> • RAC Response Work Plan Execution • Timely Data Aggregation • Timely Data Submission • Onsite Supervision 	Learning Rapid Response Actions
	<ul style="list-style-type: none"> • Audit Result Analyses • Legal, Clinical and Reimbursement SME Aggregation • Result Categorization • Result Prioritization 	<ul style="list-style-type: none"> • Audit Result Analyses Errors/Deficiencies • Clarifications • RAC MD Interface • Organizational Decisions—Concur or Non-Concur 	<ul style="list-style-type: none"> • Repayment/Appeal Decision Appeal Process Execution • Re-determination • Reconsideration • ALI Review • Medicare Appeal Council • Federal Court Review 	Learning About Tactical Options & Appeals
	ASSESS IMPACTS	PLAN RESPONSE	IMPLEMENT WORK PLAN	

An Example of a Corporate RAC Certificate Program:



One of the most significant changes in the Medicare program recently has been the introduction of “recovery audit contracting” (RAC) as a way of assuring that proper payments are being made for Medicare services. In the new RAC model, contractors are incentivized with contingency fees to find and recoup improper overpayments to providers of Medicare services. (Providers of course benefit from the identification of underpayments as well, but these represent a very small part of the action.)

Based on the success of the RAC demonstrations authorized by Section 306 of the Medicare Modernization Act of 2003, the RAC process is now back on track for permanent and nationwide implementation, as required by Section 32 of the Tax Relief and Health Care Act of 2006. On October 1, 2008 CMS announced the four contractors who will manage the permanent program in four respective geographic regions; and on February 4, 2009 CMS announced that the parties involved in the protest of those contractor awards had reached a settlement and that national implementation would resume.

CMS has made a number of changes based on lessons learned in the demonstration regarding RAC contractor staff expertise, limits on records, customer service and transparency requirements, and oversight. These changes, and new issues, will be discussed in the context of hospitals' experience, lessons learned, and advice as the national RAC program unfolds. The results of the GAO study of RAC implementation, previewed at the first Medicare RAC Summit, will also be presented.

But there is a larger program integrity agenda in play, and the Summit will also zero in on the most important components of that agenda for hospitals as well. Individual sessions will highlight the role and responsibility of the MACs, the audit MICs, and the ZPICS, and attendees will hear from the HHS Office of the Inspector General on its plans for FY 2010 and beyond.

The Summit offers a preconference RAC “Boot Camp” for those newer to the program or wishing to refresh their knowledge, as well as a Medicare RAC Certificate Program for those who want to take a deeper dive into the subject matter. Finally, the Summit continues to break new ground by permitting registrants to enjoy the complete Summit experience online through both real-time and archived access to all Summit presentations.

THE MEDICARE RAC CERTIFICATE PROGRAM

Overview

The National Medicare RAC Summit is offering a Medicare RAC Certificate Program in the form of an optional course within the conference for attendees wishing to take a deeper dive into the Summit's subject matter.

The Medicare RAC Certificate Program curriculum and requirements are as follows:

- Complete preconference readings (6 hours).
- Complete online training modules on preparing for and responding to RAC audits, prepared by Davis Wright Tremaine and Deloitte & Touche (3 hours).
- Attend the Preconference Medicare RAC Boot Camp (4 hours).
- Attend the entire Medicare RAC Summit (12 hours).
- Successfully complete the post-conference online examination (1 hour).

Who Should Attend?

Those who are interested in understanding and working successfully in the new Medicare RAC environment. This may include government agencies, consumer groups, patient quality organizations, health plans, hospitals, nursing homes, physicians and physician organizations, home health agencies, other providers of Medicare services (ambulance, DME, lab), nurses and other clinicians, medical coding and billing staff, health care financial and auditing personnel, and many others.

Learning Objectives

The purpose of the Medicare RAC Certificate Program is to give participants the understanding and tools necessary to work successfully with the new Medicare RAC process, requirements, and timetable. Program participants will learn the origins and purpose of the RAC approach, the results and lessons learned from the RAC demonstrations, the basic building blocks of the RAC process, and the current issues surrounding national implementation of RAC. By the end of this training, participants will be able to create an action plan that will outline key initiatives to be taken with respect to Medicare RAC implementation in their own organizations.

Program Description

This is a practical, in-depth program for professionals who want to understand Medicare RAC issues in the context of their own local setting. The program will be geared to those who have limited training, but will also cater to those who have increasing levels of knowledge and training in the field. At the end of the program, participants will have 90 days to complete the online examination. Completion of the five elements of the training will earn the participants a certificate of completion.

Program Completion

Those who successfully complete the program requirements (see the five bulleted requirements above), including preconference readings and an online post conference test with a score of seventy percent (70%) or more, will receive a certificate of completion of the Medicare RAC Certificate Program.

Frequently Asked Questions

Is the Medicare RAC Certificate Program a professional certification program?

It is not. The program constitutes an attempt to organize a focused curriculum around implementation strategies and issues pertaining to Medicare RAC, while giving evidence of successful completion of that body of knowledge through the issuance of a certificate of completion.

Please describe the post meeting online examination. The post-meeting online examination is a multi-question examination based upon the information made available in the preconference readings, online courses, preconference Boot Camp, and the Summit itself. You may take this examination at any time during the ninety (90) days following the Summit. You will be given a web link to the examinations and a unique username and password to access the examination. You will have one hour to complete the examination once you have commenced it. You may take the examination up to three times. Please note that new questions will rotate through the examination. You must score seventy percent (70%) or more to successfully complete this requirement.

Has any other conference offered a comparable certificate program? Yes, the Quality Colloquium at Harvard University, www.QualityColloquium.com, has offered a Patient Safety Certificate Program, www.qualitycolloquium.com/certificate.html, for the past two years. Similar training programs have been offered in 2009 in connection with the National Medical Home Summit, the National Disclosure Summit, and the National Medicare Readmissions Summit.

Thursday, March 4, 2010

PRECONFERENCE: MEDICARE RAC BOOT CAMP

(Registration optional; required for RAC Certificate Program)

- 7:00 AM REGISTRATION BEGINS**
- CONTINENTAL BREAKFAST**
- 8:00 AM WELCOME AND PRECONFERENCE BOOT CAMP OVERVIEW**
Day Egusquiza, *President, AR Systems, Inc., Twin Falls, ID (Co Chair)*
- 8:15 AM RAC AND THE ALPHABET SOUP OF PROGRAM INTEGRITY**
Cristine M. Miller, *CMPE, CCP, CHC, Healthcare Consultant, ChiMed Healthcare Business Consulting, LLC, Louisville, KY*
- 8:45 AM RAC AT GROUND ZERO: ORGANIZING AND MANAGING THE INTERNAL HOSPITAL RAC TEAM**
Lisa Krumpster, *RN, MS, Appeals Manager, RAC Liaison, Good Samaritan Hospital Medical Center, West Islip, NY*
- 9:15 AM RAC AT GROUND ZERO: ORGANIZING AND MANAGING THE HOSPITAL RESPONSE PROCESS**
Kathy Skrzypczak, *Assistant Vice President, Corporate Services, Martin Memorial Health System, Stuart, FL*
- 9:45 AM BREAK**
- 10:15 AM TAMING COMPLEX RAC RISK AREAS USING ROOT CAUSE ANALYSIS AND SCORECARDS**
Valerie Barckhoff, *Vice President, Revenue Cycle, Quorum Health Resources, LLC, Brentwood, TN*
- 10:45 AM THE BASICS OF THE FIVE-STAGE RAC APPEALS PROCESS**
Andrew B. Wachler, *Esq., Principal, Wachler & Associates, PC, Royal Oak, MI*
- 11:15 AM EARLY FINDINGS AND LESSONS FROM THE RESUMPTION OF RAC IMPLEMENTATION**
Day Egusquiza, *President, AR Systems, Inc., Twin Falls, ID*
- 11:45 AM PRECONFERENCE ADJOURNMENT**

Hotel Accommodations

A special, group rate of \$279.00 single/double per night (plus tax) has been arranged for RAC Summit attendees. Please make reservations by calling 800-266-9432 and ask for "RAC Summit" to receive the group rate. For information on how to book your hotel room online, please go to the travel tab at www.RACSummit.com

Reservations at the special group rate will be accepted until Thursday, February 11, 2010. After this date, reservations will be accepted on a space-available basis at the prevailing rate.

Renaissance Washington DC Hotel

999 Ninth Street NW • Washington, DC 20001

Reservations: 800-266-9432

Thursday, March 4, 2010

DAY I SUMMIT AGENDA

MEDICARE RECOVERY AUDIT CONTRACTING AND THE BROADER PROGRAM INTEGRITY LANDSCAPE

- 1:00 PM WELCOME AND OVERVIEW**
Kathleen Houston Drummy, *Esq., Partner, Davis Wright Tremaine LLP, Los Angeles, CA (Co Chair)*
- 1:15 PM OVERVIEW OF PROGRAM INTEGRITY AUDITS PROCESS**
Richard P. Kusserow (Invited), *President and Chief Executive Officer, Strategic Management; Former Inspector General, Department of Health and Human Services, Alexandria, VA*
- 1:45 PM RESULTS OF THE GAO STUDIES OF RAC IMPLEMENTATION AND MACS**
Kathleen M. King, *Director, Health Care, US Government Accountability Office, Washington, DC*
- 2:15 PM THE MAC EDUCATION AND OVERSIGHT ROLE**
Karen Jackson, *Director, Medicare Contractor Management Group, Centers for Medicare and Medicaid Services, Baltimore, MD*
- 2:45 PM THE MEDICAID INTEGRITY PROGRAM AND MEDICAID INTEGRITY CONTRACTORS (MICs)**
Sara Kay Wheeler, *Partner, King & Spalding LLP, Atlanta, GA*
- 3:15 PM NETWORKING BREAK**
- 3:45 PM ZONE PROGRAM INTEGRITY CONTRACTORS (ZPICs)**
Cristine M. Miller, *CMPE, CCP, CHC, Healthcare Consultant, ChiMed Healthcare Business Consulting, LLC, Louisville, KY*
- 4:15 PM HHS OIG INITIATIVES FOR MEDICARE AND MEDICAID**
George M. Reeb, *Assistant Inspector General for Centers for Medicare and Medicaid Audits, Department of Health and Human Services, Washington, DC*
- 4:45 PM THE STATE MEDICAID PROGRAM INTEGRITY AGENDA**
James G. Sheehan, *Esq., New York State Medicaid Inspector General, Former Associate United States Attorney, US Attorney's Office, Eastern District of Pennsylvania, Albany, NY*
- 5:15 PM READING THE CONGRESSIONAL TEA LEAVES ABOUT WHERE PROGRAM INTEGRITY MAY BE HEADED NEXT**
Alan S. Goldberg, *Esq., LLM, Attorney and Counsellor-at-Law, Adjunct Professor of Health Law, George Mason University, McLean, VA*
- 5:45 PM NETWORKING RECEPTION**

Friday, March 5, 2010

DAY II SUMMIT AGENDA

NATIONAL RAC IMPLEMENTATION

7:00 AM REGISTRATION BEGINS

CONTINENTAL BREAKFAST

8:00 AM WELCOME AND INTRODUCTION TO DAY II

Stewart M. Presser, *Vice President, Greater New York Hospital Association, New York, NY (Co Chair)*

8:15 AM EARLY HOSPITAL DATA FROM AHA RACTRAC

Elizabeth Baskett, *Associate Director for Policy, American Hospital Association, Washington, DC*

8:45 AM HOSPITAL EXPERIENCES TO DATE IN THE PERMANENT PROGRAM

Karen H. Brown, RN, MN, *RN-RAC Coordinator, Business Services, Spartanburg Regional, Spartanburg, SC*

Lynn H. Grieves, *Chief Compliance Officer, MemorialCare Medical Centers, Fountain Valley, CA*

Lisa Krumpter, RN, MS, *Appeals Manager RAC Liaison, Good Samaritan Hospital Medical Center, West Islip, NY*

Kathy Skrzypczak, *Assistant Vice President, Corporate Services, Martin Memorial Health System, Stuart, FL*

Kathy Reep, *Vice President, Financial Services, Florida Hospital Association, Tallahassee, FL (Moderator)*

10:00 AM BREAK

10:30 AM MAJOR HOSPITAL VULNERABILITIES I: INPATIENT CODING

Denise Morris, RHIA, CCS, *DRG Coordinator, Health Information Management, Sarasota Memorial Hospital, Sarasota, FL*

11:00 AM MAJOR HOSPITAL VULNERABILITIES II: MEDICAL NECESSITY AND CLINICAL DOCUMENTATION ISSUES IN MEDICAID AND RAC AUDITS

Edmund L. (Ned) Lafer, MD, MBA, FACHE, CPE, Six Sigma Black Belt, *Medical Director Clinical Resource Management/Quality, Temple University Hospital, Philadelphia, PA*

11:30 AM ESTIMATING AND SETTING ASIDE A PRUDENT RAC RESERVE

Thomas Newman (Invited), *Vice President of Finance, UPMC St. Margaret Hospital, Pittsburgh, PA*

**12:00 PM NETWORKING LUNCHEON
OPTIONAL TABLE TOP DISCUSSIONS:**

- Coding Issues
- Tracking Tools and Processes
- Legal Issues
- MIC Issues

MANAGING AND SURVIVING IN THE NEW PROGRAM INTEGRITY ENVIRONMENT

1:00 PM WELCOME AND INTRODUCTION

Kathy Reep, *Vice President, Financial Services, Florida Hospital Association, Tallahassee, FL (Co Chair)*

1:15 PM THE CONVERGENCE OF FEDERAL AND STATE AUDITS — TAKING IT TO THE NEXT LEVEL

Cheryl J Golden, CPA, MHA, CHC, CPC-A, CHRC, *Senior Manager, Health Sciences, Regulatory Risk & Compliance, Deloitte & Touche LLP, Tampa, FL*

1:45 PM MAJOR HOSPITAL VULNERABILITIES III: AREAS OF HOSPITAL AND PHYSICIAN RISK — ED, OBS, E&M LEVELING, CORRECT SETTING

Day Egusquiza, *President, AR Systems, Inc., Twin Falls, ID*

2:15 PM ROUNDTABLE ON LEGAL ISSUES FOR RAC AND BEYOND

Ronald S. Connelly, *Principal, Powers Pyles Sutter & Verville, PC, Washington, DC*

Kathleen Houston Drummy, Esq., *Partner, Davis Wright Tremaine LLP, Los Angeles, CA*

Andrew B. Wachler, Esq., *Principal, Wachler & Associates, PC, Royal Oak, MI*

Alan S. Goldberg, Esq., LLM, *Attorney and Counsellor-at-Law, Adjunct Professor of Health Law, George Mason University, McLean, VA (Moderator)*

3:15 PM BREAK

3:30 PM MAJOR HOSPITAL VULNERABILITIES IV: AMBULATORY SURGERY AND HOSPITAL OUTPATIENT DEPARTMENTS

Andrea Clark, RHIA, CCS, CPCH, *President, HRAA, Plantation, FL*

4:00 PM MANAGING MIC DEMANDS AND TIMETABLES

Cindy K. Bartlett, *Vice President, Corporate Responsibility, BSHR Compliance and Privacy Officer, Bon Secours Hampton Roads, Suffolk, VA*

4:30 PM ADJOURN

SAVE THE DATE!

THE NATIONAL MEDICARE READMISSIONS SUMMIT

THE LEADING FORUM ON THE NEW
MEDICARE 30 DAY READMISSIONS
RULES AND
TECHNOLOGY-ENABLED
STRATEGIES FOR
TRANSITIONS OF CARE

A Hybrid
Conference,
Internet Event
& Training
Tool
Details on web

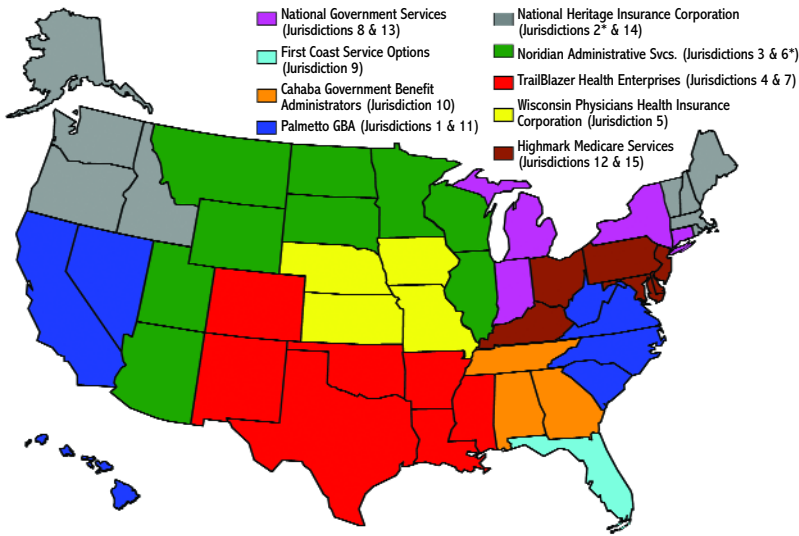


June 7–8,
2010

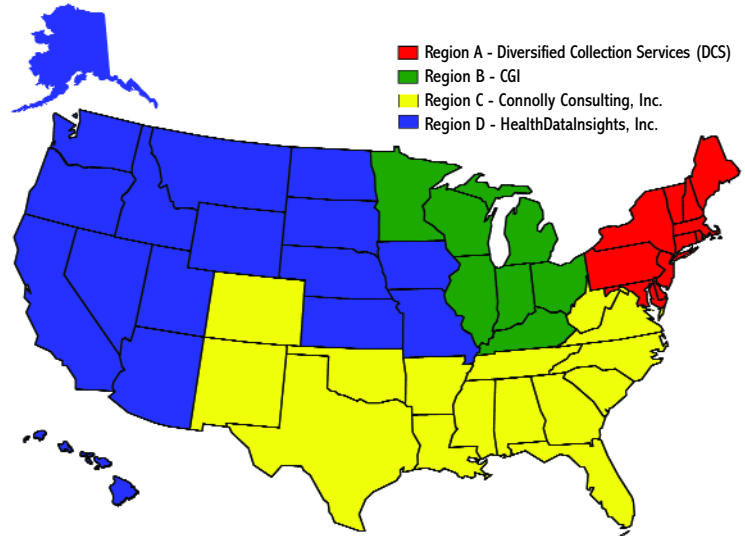
Washington, DC

www.ReadmissionsSummit.com

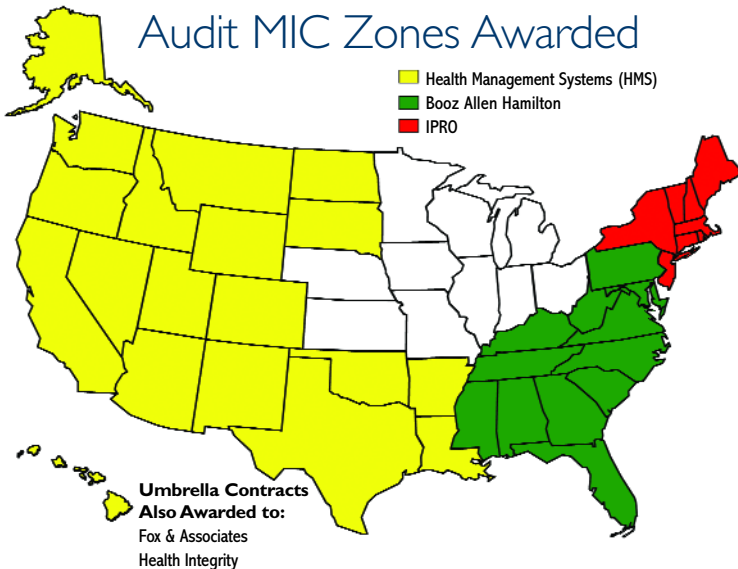
A/B MAC Jurisdictions Awarded



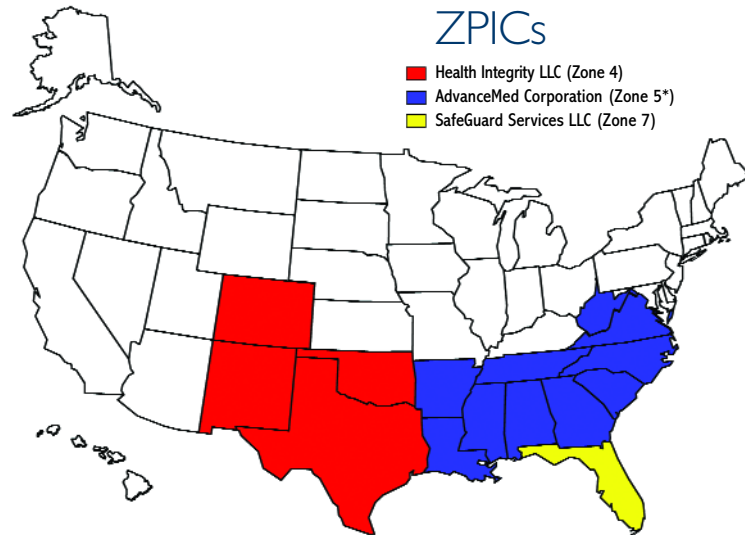
National RAC Landscape



Audit MIC Zones Awarded



ZPICs



Maps prepared by, and used with permission of, King & Spalding, LLP, Atlanta, GA

KING & SPALDING

* Denotes award under protest

THE FOLLOWING REGISTRATION TERMS AND CONDITIONS APPLY

REGARDING ONLINE REGISTRANTS

1. Individuals or groups may register for Internet access. Organizations may register for group access without presenting specific registrant names. In such instances the registering organization will be presented a series of user names and passwords to distribute to participants.
2. Each registrant will receive a user name and password for access. Individuals will have an opportunity to edit their profile, including changing their username and password.
3. Internet registrants will enjoy six (6) months access from date of issuance of user name and password.
4. Only one user (per user name and password) may access archived conference. This policy also applies to registrants who purchase conference content via an iPod Touch, data DVD, or flash drive. It is not permissible to share alternative media with third parties.
5. User name and password use will be monitored to assure compliance.
6. Each Internet registration is subject to a "bandwidth" or capacity use cap of 5 gb per user per month. When this capacity use cap is hit, the registration lapses. Said registration will be again made available at start of next month so long as registration period has not lapsed and subject to same capacity cap.

REGARDING ONSITE REGISTRANTS, CANCELLATIONS AND SUBSTITUTIONS

1. For onsite group registrations, full registration and credit card information required for each registrant. List all members of groups registering concurrently on fax or scanned cover sheet.
2. For onsite registrants there will be no refunds for "no-shows" or for cancellations. You may send a substitute or switch to the online option; please call the Conference Office at (800) 503-0188 or (206) 452-5495 for further information.

METHOD OF PAYMENT FOR TUITION

Make payment to Health Care Conference Administrators LLC by check, MasterCard, Visa or American Express. Credit card charges will be listed on your statement as payment to Health

Care Conference Administrators LLC. Checks or money orders should be made payable to Health Care Conference Administrators LLC. A \$20 fee will be charged on any returned checks.

PAYMENT OPTIONS

Registration may be made online or via mail, fax or scan.

You may register online at www.RACSummit.com.

Alternatively, you may use our printed registration form, enclose payment and return it to the Summit registrar at 3291 West Wilson Road, Pahrump, NV 89048, or fax the completed form to 760-418-8084 or scan the completed form to registration@hconferences.com. Checks or money orders should be made payable to Health Care Conference Administrators LLC.

The following credit cards are accepted: American Express, Visa or MasterCard. Credit card charges will be listed on your statement as payment to Health Care Conference Administrators LLC.

For registrants awaiting company check or money order, a credit card number must be given to hold registration. If payment is not received by seven days prior to the Summit, credit card payment will be processed.

TAX DEDUCTIBILITY

Expenses of training including tuition, travel, lodging and meals, incurred to maintain or improve skills in your profession may be tax deductible. Consult your tax advisor. Federal Tax ID: 91-1892021.

CONTINUING EDUCATION UNITS (CEUs)

The Summit does not offer CEUs; however, onsite attendees may request a Certificate of Attendance which they can present to their specific continuing education provider, and online attendees can download an Online Certificate of Attendance on which they can certify the number of hours they watched.

REGISTRATION FORM

HOW TO REGISTER: Fully complete the following (one form per registrant, photocopies acceptable). Payment must accompany each registration (U.S. funds, payable to Health Care Conference Administrators, LLC).

ONLINE: Secure online registration at www.RACsummit.com.

FAX: 760-418-8084 (include credit card information with registration)

MAIL: Conference Office, 3291 West Wilson Road, Pahrump, NV 89048

FOR REGISTRATION QUESTIONS:

PHONE: (800) 503-0188 (Continental US, Alaska and Hawaii only) or (206) 452-5495, Monday-Friday, 9 AM - 5 PM PST

E-MAIL: registration@hcconferences.com

(Registration is not available by phone or e-mail.)

COMPLETE THE FOLLOWING. PLEASE PRINT CLEARLY:

NAME _____

SIGNATURE OF REGISTRANT - REQUIRED _____

JOB TITLE _____

ORGANIZATION _____

DEPARTMENT _____

ADDRESS _____

CITY/STATE/ZIP _____

TELEPHONE _____

FAX - Please include fax number if you wish to receive a confirmation letter. _____

E-MAIL _____

Special Needs (Dietary or Physical) _____

ONSITE CONFERENCE ATTENDANCE

PRECONFERENCE BOOT CAMP REGISTRATION:

Preconference Boot Camp Only, Thursday, March 4, 2010: \$ 495

CONFERENCE REGISTRATION:

(March 4 - 5, 2010; does not include Preconference):

Through Friday, December 18, 2009 \$ 995
 Through Friday, January 22, 2010 \$1,295
 After Friday, January 22, 2010 \$1,595

MEDICARE RAC CERTIFICATE PROGRAM

(Includes preconference readings, online courses, online live and archived preconference and conference, and post conference online examination. Requires preconference & conference registration.) \$ 395

GROUP REGISTRATION DISCOUNT:

Three or more registrations submitted at the same time receive the following discounted rates for conference registration only. To qualify, all registrations must be submitted simultaneously:

Conference:
 Through Friday, December 18, 2009 \$ 795
 Through Friday, January 22, 2010 \$1,095
 After Friday, January 22, 2010 \$1,395

ONLINE CONFERENCE ATTENDANCE

All online registrants are automatically registered for all online Summit events — the preconference Boot Camp, conference, and Medicare RAC Certificate Program.

Online conference registration includes the live Internet feed from the Summit, plus six months of continued archived Internet access, available 24/7.

INDIVIDUAL REGISTRATION:

Includes preconference Boot Camp, conference, and Medicare RAC Certificate Program:

Through Friday, December 18, 2009 \$ 795
 Through Friday, January 22, 2010 \$ 995
 After Friday, January 22, 2010 \$1,195

GROUP REGISTRATION:

Group registration offers the substantial volume discounts set forth below.

All online group registrants are enrolled in the Preconference Boot Camp, conference and Medicare RAC Certificate Program.

Group registration offers the possibility of implementing a Medicare RAC online Certificate Program. Group registration permits the organizational knowledge coordinator either to share conference access with colleagues or to assign and track employee conference participation. Certificate of successful completion of online post conference examination evidences mastery of conference body of knowledge.

Conference Access:

5 or more \$595 each 20 or more \$395 each
 10 or more \$495 each 40 or more \$295 each

See INTELLECTUAL PROPERTY POLICY policy below.

Terms and Conditions, continued

INTELLECTUAL PROPERTY POLICY

Unauthorized sharing of Summit content via Internet access through the sharing of user names and passwords or via alternative media (iPOD Touch, DVD-ROM and Flash Drive) through the sharing of said media is restricted by law and may subject the copyright infringer to substantial civil damages. The Summit aggressively pursues copyright infringers.

If a registrant needs the ability to share Summit content within his or her organization, multiple Summit registrations are available at discounted rates.

The Summit will pay a reward for information regarding unauthorized sharing of Summit content. The reward will be one half of any recovery resulting from a copyright infringement (less legal fees and other expenses related to the recovery) up to a maximum reward payment of \$25,000. The payment will be made to the individual or individuals who in the opinion of our legal counsel first provided the factual information, which was necessary for the recovery.

If you have knowledge regarding the unauthorized Summit content sharing, contact the Summit registration office.

GENERAL TERMS AND CONDITIONS

The Summit program is subject to change. An executed registration form constitutes binding agreement between the parties.

FOR FURTHER INFORMATION

Call (800) 503-0188 or (206) 452-5495, send e-mail to registration@hcconferences.com, or visit our website at www.RACsummit.com.

PAYMENT

DISCOUNT CODE

TOTAL FOR ALL OPTIONS, ONSITE OR ONLINE:

Please enclose payment with your registration and return it to the Registrar at The Medicare RAC Summit, 3291 West Wilson Road, Pahrump, NV 89048, or fax your credit card payment to 760-418-8084.

You may also register online at www.RACsummit.com.

Check/money order enclosed (payable to Health Care Conference Administrators LLC)
 Payment by credit card: American Express Visa Mastercard

If a credit card number is being given to hold registration only until such time as a check is received it must be so noted. If payment is not received by seven days prior to the Summit, the credit card payment will be processed. Credit card charges will be listed on your statement as payment to Health Care Conference Administrators LLC.

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