THE FOURTH NATIONAL
Physician Advisor & UR Team Boot Camp

GETTING IT RIGHT THE FIRST TIME

Co-Produced by the National RAC Summit and AR Systems, Inc. “The Healthcare Navigator Company”

CONTINUING EDUCATION CREDITS: Continuing education credit will be available for physicians, nurses, compliance professionals, CPAs, case managers, and coders. See page 6 of the brochure for details.

CHAIR
Day Egusquiza, President, AR Systems, Inc.

FACULTY
R. Phillip Baker, MD, Physician Advisor, Self Regional Healthcare

Jennifer L. Bartlett, CPAR, Clinical Appeals & Denials Coordinator, Infirmary Health

Betty B. Bibbins, MD, BSN, CHC, CI-CDI, CPEHR, CPHIT, Founder, CEO & Executive Physician Educator, DocuComp® LLC

Ernie de los Santos, Founder and Faculty Chair, Appeal Academy

Jeannine Z. Engel, MD, FACP, Associate Professor of Medicine, Physician Advisor, Billing Compliance, University of Utah Health Sciences

Kim Frazier, DNP, MSN, RN, ACMA, Manager of Utilization and Appeals, CaroMont Regional Medical Center; Adjunct Graduate Faculty, Blax School of Health, Queens University of Charlotte

Ronald Hirsch, MD, FACP, CHCQM, Vice President, Accretive Physician Advisory Services (AccretivePAS)

Boots Camp Topics — Four Key Areas for Success:
I. The First Point of Contact
II. Concurrent and Daily Review
III. Denial Prevention
IV. Ongoing Education

BRONZE GRANTORS:

www.RACSummit.com
The burden of hospital audits by both government contractors and commercial health plans continues unabated. There is still confusion over interpretation and implementation of the “two midnight rule.” States are ramping up their own Medicaid RAC contractors, and especially during the past year Medicare Advantage plans and commercial insurers are adopting aggressive auditing tactics to compound the burden on hospitals. Hospitals’ rightful appeals of this growing body of denials in turn have completely overwhelmed an understaffed collection of Administrative Law Judges, and hearings are taking two years when they are even able to be scheduled. Members of Congress have heard hospital complaints loud and clear and demanded reform, MedPAC has even weighed in, and there may be a glimmer of hope in the courts.

But never has it been more important for hospitals to “get it right the first time” when it comes to proper documentation of medically necessary patient care and proper decisions regarding whether a patient meets the criteria for an inpatient admission or should be placed into Observation status or treated in an outpatient setting. This is where the Fourth National Physician Advisor and UR Team Boot Camp comes in. Over the course of three days, in a highly interactive learning environment, the Boot Camp will teach participants:

- how to develop a Physician Advisor program and how the PA roles are evolving
- best practices in documentation, certification, rounding, and physician education strategies
- how to design and implement an integrated CDI program
- how to best fight Medicare Advantage and commercial managed care plan denials
- how to succeed at the ALJ level for Medicare appeals

The focus will be on the four key steps in a successful process for “Getting it Right the First Time” — (1) The First Point of Contact; (2) Concurrent and Daily Review; (3) Denial Prevention; and (4) Ongoing Education. While the Boot Camp concentrates mostly on preventing denials, for the first time it will include a mock ALJ hearing on an actual case with an experienced former ALJ on the line to demonstrate successful preparation and presentation strategies.

The Boot Camp has become wildly popular not just for its content but also for its excellent networking opportunities — from a formal networking reception and Q&A sessions at the end of each segment to Dutch treat dinners with faculty members and hosted informal breakfast roundtables. Especially now, when it is so important to “get it right the first time,” this is a must event for hospital staff, and highly discounted rates for hospital teams make it possible for all of the right people to attend.

**EXHIBIT AND SPONSORSHIP OPPORTUNITIES:**

Take advantage of this unique opportunity to expand your reach! The Boot Camp is attended by highly influential and experienced professionals. Sponsorship offers you strategic positioning as an industry leader. For more information call 206-673-4815 or email exhibits@hcconferences.com.

**WHO SHOULD ATTEND?**

The PA-UR Team Boot Camp is designed as a very practical, hands-on, highly interactive experience for hospital physician advisors, clinical leaders, coding and billing managers, and other key staff involved in the critical decisions about patient status and patient flow. No just sitting around listening to talking heads. We will use an Audience Response System to do some polling and ask some questions as we go along, give everyone a short fun quiz at the end of each day, arrange for hosted informal dinners with faculty and colleagues at the end of Day II, set up single issue breakfast table topics on the morning of Day III, and assign homework in the form of case studies about inpatient vs. observation status for discussion over lunch on Day II and presentation later. Plus there are faculty panels and audience Q&A throughout.

So who should attend? Here is a non-exclusive list:

- Chief Executive Officers (a good PA-UR program will save money from avoidable denials)
- Chief Financial Officers (a good PA-UR program will save money from avoidable denials, maybe lots of money)
- Chief Medical Officers (if you don’t have a PA, learn how to recruit and train one, whether internal or external; if you do have one, learn how to make him/her more effective in partnership with your ER staff, your UR staff, your hospitalists, and your nursing staff)
- Corporate Compliance Officers (learn how to make the ROI case to the three people listed above)
- Hospital Corporate Counsel (learn what and when to challenge, and what works . . . and what doesn’t)
- External Affairs/Government Affairs Manager (if you have one — you should be meeting with your Member of Congress on this stuff)
- Managed care contracting staff
- And of course all of the following:
  - RAC liaisons
  - staff nurses
  - physician advisors
  - utilization review committee members
  - case managers
  - emergency room clinicians
  - medical coding and billing staff
  - CDI staff
  - ICD10 staff
  - patient accounts managers
  - other financial and auditing personnel

But don’t just send one rep. We have reduced the group discount rate for hospitals and health systems in the first Early Bird period. Send your RAC liaison, your PA, and a nurse/case manager (or any combination of 3 or more) before May 6 for $595 each. Estimate the cost of registration, travel, and a hotel group rate of $175 against the cost of one denied inpatient claim. (See the word “ROI” above.) Join us on the River Walk in San Antonio. This might be your best hospital investment in 2016.

**DEMOGRAPHICS FOR THE 368 ATTENDEES OF THE 2015 PA-UR BOOT CAMP**

<table>
<thead>
<tr>
<th>Role</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physician Advisors/Chief Medical Officers</td>
<td>31.7%</td>
</tr>
<tr>
<td>Case Managers</td>
<td>14.6%</td>
</tr>
<tr>
<td>UR Staff</td>
<td>10.7%</td>
</tr>
<tr>
<td>Other Staff (CDI, Rev Cycle, Compliance, HIM)</td>
<td>32.7%</td>
</tr>
<tr>
<td>Consultant/Legal</td>
<td>4.1%</td>
</tr>
<tr>
<td>RAC Coordinator</td>
<td>6.2%</td>
</tr>
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</table>

**PARTICIPATION OPTIONS**

**TRADITIONAL ONSITE ATTENDANCE**

Simply register, travel to the conference city and attend in person.

**PROS:** subject matter immersion; professional networking opportunities; faculty interaction.

**LIVE AND ARCHIVED INTERNET ATTENDANCE**

Watch the conference in live streaming video over the Internet and at your convenience at any time 24/7 for six months following the event.

The archived conference includes speaker videos and coordinated PowerPoint presentations.

**PROS:** Live digital feed and 24/7 Internet access for the next six months; accessible in the office, at home or anywhere worldwide with Internet access; avoid travel expense and hassle; no time away from the office.

**At your office . . .**

**. . . or home**

**EXHIBITS AND SPONSORSHIP OPPORTUNITIES:**

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THE RAC CERTIFICATE PROGRAM – OVERVIEW

The National RAC Summit series has always offered a RAC Certificate Program in the form of an optional course within the conference for attendees wishing to take a deeper dive into the Summit’s subject matter. In 2016 we are pleased to offer a special Certificate Program in connection with the July 20 – 22, 2016 Physician Advisor-UR Team Boot Camp in San Antonio.

The Boot Camp Certificate Program Curriculum and Requirements are as Follows:

• Complete preconference readings (as needed, up to 4 hours).
• Attend the preconference (4 hours).
• Attend the entire Boot Camp (12 hours).
• Successfully complete the post-conference online examination (1 hour).

NEW PHYSICIAN ADVISOR ONSITE TRAINING PROGRAM

The Boot Camp is pleased to announce that Day Egusquiza of AR Systems, Inc. has created a unique Physician Advisor Onsite Training Program. This 2-day onsite program helps PAs move from theory to practice with an experienced PA as a guide and mentor. Two PAs from similar hospitals will spend two days in a like-sized hospital shadowing an experienced PA who demonstrates the different roles involved in the job. Check the Boot Camp home page at www.RACsummit.com for a detailed description of the approach and content in the program. PAs who sign up for the Boot Camp receive a $250 discount off the Onsite Training Program registration fee.

WEDNESDAY, JULY 20, 2016

PRECONFERENCE

The Power of Clinical Documentation Improvement/CDI with Physician Advisor Leadership — to Tell an Enhanced Patient Story (Registration optional — required for the RAC Certificate program)

1:00 pm  Exploring an Integrated CDI Program
Learning Objective: Learn how to maximize the traditional CDI/coding and the UR/Pt status into one cross-trained point of education.

Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID

1:30 pm  This is Not Your Dad’s CDI … or CDI 2.0: Beyond Coding
Learning Objectives:
1) Learn ways to structure the CDI program to maximize impact.
2) Understand how the CDI program improves hospital-physician relationships to improve documentation and quality.

Elizabeth Lamkin, MHA,ACHE, CEO/Partner, PACE Healthcare Consulting, LLC, Bluffton, SC

2:00 pm  Clinical Documentation and the Physician Advisor: Being Sure the Medical Words are Clinically Significant — Words DO Matter when Justifying Inpatient Status
Learning Objectives:
1) Communicate the role of explicit medical record documentation and its direct relationship to MS-DRG assignment.
2) Discuss how explicit ‘clinical judgement’ documentation more accurately defines inpatient care that is “reasonable and necessary” to justify utilization of resources/intensity of services.

Betty B. Bibbins, MD, BSN, CHC, CI-CDI, CPEHR, CPHIT, Founder, CEO & Executive Physician Educator, DocuComp™ LLC, Cape Charles, VA

2:25 pm  Break

2:45 pm  Rescuing the Electronic Medical Record: Where is the Beef in your Progress Note?
Learning Objectives:
1) The APSO note: learn how to use the right format to make the note readable.
2) Learn how to avoid words that hurt your case and how to use the right language to make it meaningful.

Michael Salvatore, MD, FACP, CHCQM, Physician Advisor, Beebe Medical Center, Lewes, DE

3:15 pm  Turning a Denial into an Improved Patient Story
Learning Objectives:
1) Understand case studies of successful appeals.
2) Gain realistic advice on navigating Commercial, Medicare, and Medicare Advantage denials.

Kim Frazier, DNP, MSN, RN, ACM, Manager of Utilization and Appeals, CaroMont Regional Medical Center; Adjunct Graduate Faculty, Blair School of Health, Queens University of Charlotte, Gastonia, NC

3:45 pm  Leveraging a PA with CDI to Tell a Story of Acuity
Learning Objectives:
1) Understand the PA role with regard to coding accuracy.
2) Learn how to ensure acuity is properly documented.

John Zelem, Vice President, Compliance and Physician Education (ACE), Executive Health Resources, an Optum Company, Newtown Square, PA

4:15 pm  Q&A with Faculty
Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID (Moderator)

5:00 pm  Preconference Adjournment
Networking Reception in the Exhibit Hall

HOTEL INFORMATION/RESERVATIONS: The Hyatt Regency San Antonio Riverwalk is the official hotel for the 4th Physician Advisor and UR Team Boot Camp. A special group-rate of $175.00 single/double per night plus taxes has been arranged for Boot Camp Attendees. To make your hotel reservations online, and receive the special group rate, please go to www.RacSummit.com. Or, you may make your reservation by calling Central Reservations at 1-888-421-1442, and requesting the special group-rate for RAC Physician Advisor Boot Camp at the Hyatt Regency San Antonio Riverwalk. Reservations at the group rate will be accepted while rooms are available or until the cut-off date of Tuesday, June 28, 2016. After this, reservations will be accepted on a space-available basis at the prevailing rate. The address is Hyatt Regency San Antonio Riverwalk, 123 Losoya Street, San Antonio, Texas 78205.

The Physician Advisor and UR Team Boot Camp does not contract with any third party organization to make hotel reservations for attendees of the Boot Camp. All attendees should make their hotel reservations using the link provided, or directly with the hotel, and not with a third party vendor.
<table>
<thead>
<tr>
<th>Time</th>
<th>Session Title</th>
<th>Learning Objectives</th>
</tr>
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<tbody>
<tr>
<td>8:00 am</td>
<td>Welcome and Introduction</td>
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<tr>
<td>8:00 am</td>
<td>Audience Response System Poll</td>
<td></td>
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</tbody>
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| 8:10 am| Regulations, Readmission Penalties, RADV — “He Who Has the Gold Makes the Rules.” | 1) Learn about updates regarding recent Medicare regulations and guidance.  
2) Understand the changes to the CMS readmission reduction program. |
| 8:40 am| Finding the Lost Inpatients with the 2 MN Rule, Plus Other Observation Confusion | 1) Clarify the two types of inpatient.  
2) Find lost inpatients with risk. |
| 9:15 am| The Evolving Role of the Physician Advisor as a Member of the Leadership Team  | 1) List five major areas of influence of the modern day Physician Advisor.  
2) List three main categories of a Physician Advisor’s role within an organization. |
| 9:45 am| Effective C-suite and Physician Advisor Collaboration — Get to Common Goals through Shared Knowledge and Collaborative Approaches | 1) Understand roles and challenges between C-Suite and PA.  
2) Learn ways for C-suite and PAs to manage as a team towards goal achievement. |
| 10:15 am| Break                                                                         |                                                                                                                                                      |
| 10:45 am| UR: 1st Point of Contact — ER and Direct Admit Bad Habits with Surgery        | 1) Identify the strength of 1st point of contact — avoiding the place and chase bad habit.  
2) Learn the power of the connection between UR and PAs. |
| 11:15 am| Daily Rounding — PA                                                           | 1) Learn the economic, quality, and utilization benefits of well-organized, interdisciplinary rounds.  
2) Understand how the Physician Advisor role in interdisciplinary rounds leads to a decline in denials and permits more effective appeals. |
| 11:45 am| Daily Work Flow — PA                                                          | 1) Learn how to impact length of stay.  
2) Learn how to educate staff and prevent denials. |
| 12:15 pm| Faculty Panel and Q&A                                                         | All Morning Faculty                                                                                                                                 |
| 12:35 pm| Case Studies: “Finding Your Lost Inpatients” — Luncheon Work Session with Faculty |                                                                                                                                                      |
| 1:35 pm| Present the Case Studies                                                      | Table Leaders                                                                                                                                          |
| 2:20 pm| What is Going on with the Payers? Traditional Medicare, Part C Medicare, and Managed Care Commercial | Understand the current landscape regarding payer activity.                                                                                                                                                   |
| 2:30 pm| CMS Audit Findings, Lessons Learned, Plus New QIO /MAC Audits                | 1) Understand the MACs’ role in inpatient reviews.  
2) Understand the initial levels of Medicare Appeals. |
| 3:30 pm| Bundled Payments: Learning to Live with the Comprehensive Joint Replacement (CJR) Initiative | 1) Learn how to manage the 90-day timeframe.  
2) Understand the keys to educating providers. |
| 3:50 pm| Break                                                                         |                                                                                                                                                      |
4:10 pm  Medicare Dis-Advantage and Mis-Managed Medicaid — Profits over Patients
Learning Objectives:
1) Correlate Medicare and Medicare Advantage regulations.
2) Understand common commercial insurer denial tactics.
Ronald Hirsch, MD, FACP, CHCQM, Vice President, Accretive Physician Advisory Services (AccretivePAS), Chicago, IL
4:30 pm  Payer Contracting — Get it Right Through a Team Approach
Learning Objectives:
1) Learn how to team up the clinical and finance team to negotiate and manage contracts.
2) Understand the power of monitoring and reporting contract activity and compliance to appropriate committees.
Elizabeth Lamkin, MHA, ACHE, CEO/Partner, PACE Healthcare Consulting, LLC, Bluffton, SC
5:00 pm  Panel for Q&A
All Afternoon Faculty
Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID (Moderator)
5:30 pm  Adjourn
Meet at No Host/Dutch Dinner (Restaurants will be identified prior)
FRIDAY, JULY 22, 2016
CLOSING PLENARY SESSION:
Denial Prevention through Managed Care Payer Challenges with Lessons Learned
7:00 am  Breakfast
Optional Networking Breakfast Table Discussions
Host: Betty B. Bibbins, BSN, CHC, CI-CDI, CPEHR, CPHIT
Topic: Key terms to assist PAs in spotting documentation within the medical record that demonstrates severity of illness or the need for greater intensity of care
Host: Elizabeth Lamkin, MHA, ACHE
Topic: The power of the Utilization Management Committee (UMC)
• Learn how to run an effective UMC
• Understand how to leverage the power of the UMC
Host: Jeannine Z. Engel, MD, FACP
Topic: Writing effective appeals
Host: Ronald Hirsch, MD, FACP, CHCQM
Topic: Add some PEPPER to your breakfast — interpreting your hospital’s report
Host: R. Phillip Baker, MD
Topic: Interaction with Case Management — vital to success
Host: K. Cheyenne Santiago, RN
Topic: A roundtable breakfast with WPS GHA
Host: Michael Salvatore, MD, FACP, CHCQM
Topic: LOS strategies
Host: Maria Johar, MD
Topic: Review of a specific case study
See website for additional hosts and topics.
11:00 am
ALJ Mock Hearing
Jennifer L. Bartlett, CPAR, Clinical Appeals & Denials Coordinator, Infirmry Health, Mobile, AL

12:00 pm
Panel with Q&A
Day Eguquisata, President, AR Systems, Inc., Twin Falls, ID (Moderator)

12:30 pm
Final Wrap-Up

1. Internal preparatory work – UR
2. Internal preparatory work – PA
3. Presentation to the ALJ
4. The ALJ decision

De-briefing — Do’s and Don’ts
Jennifer L. Bartlett, CPAR, Clinical Appeals & Denials Coordinator, Infirmry Health, Mobile, AL

Jessica L. Gustafson, Esq., Founding Shareholder, The Health Law Partners, Southfield, MI

CONTINUING EDUCATION CREDITS
The Fourth National Physician Advisor – Utilization Review Team Boot Camp will be providing continuing education credit for a variety of hospital professionals. Check this page and the website for updates as approvals are granted.

Credit Designation Statement
We will request that the IAHB designate this live activity for a maximum of 16.5 AAMA PAE Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Physicians: This activity will be planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the Institute for the Advancement of Human Behavior (IAHB) and Health Care Conference Administrators. The IAHB is accredited by the ACCME to provide continuing medical education for physicians.

Nurses: The Institute for Advancement of Human Behavior is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

This course is co-provided by IAHB and HCCA. We will seek a maximum of 16.5 contact hours.

Physicians and Nurses – Satisfactory Completion Statement: Participants must complete an attendance/evaluation form in order to receive a certificate of completion/attendance. Chosen sessions must be attended in their entirety. Partial credit of individual sessions is not available.

Physician Advisor and HCOP Credit from ABQP/RP: The conference is approved by the American Board of Quality Assurance and Utilization Review Physicians (ABQP/RP) to provide up to 16.5 continuing education hours to apply towards Health Care Quality and Management (HCOQ) Credit and Physician Advisor Sub-Specialty credit.

Compliance Professionals: The conference will seek approval for CBB Credits by the Compliance Certification Board (CCB). The conference will issue a certificate of credit and a congratulations letter with instructions for filing the CBB certificate for credit.

Certified Case Managers (CCM™): The conference will seek approval from the Commission for Case Management Certification to provide up to 16.5 continuing education clock hours to CCM board certified case managers. For onsite attendees, the total number of clock hours attended for the general sessions will be entered by the Registrar at the completion of the program, and the certificate will reflect the actual number of clock hours completed by the participant. For webinar attendees, a certificate will be provided that permits self-certification of the number of clock hours watched, together with an evaluation form that must be completed and returned.

Coders: The conference will seek approval by AAPC for up to 16.5 continuing education hours, depending upon session attendance. Certificates will be issued onsite. Online attendees must enroll in, complete, and successfully pass the final examination for the IAHB Certificate Program for this conference in order to earn their CEUs. Granting of prior approval in no way constitutes endorsement by AAPC of the program content or the program sponsor.

Accounting Professionals - NASBA CPE Credit: Health Care Conference Administrators, LLC (dba GHC, LLC Healthcare) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.learningmarket.org. A recommended maximum of 20.0 credits based on a 50-minute hour will be granted for the entire learning activity. This program addresses topics that are of a current concern in the compliance environment.

This is an update, group-live activity. For more information regarding administrative policies such as complaints or refunds, call 425-233-5075 or email petergrant@ehcca.com.

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Other Attendees: Onsite Onsite attendees can request a Certificate of Attendance from the Registrar which they can file with other appropriate entities for credit. Webcast attendees can request a Webcast Certificate of Attendance from the Registration Office on which they can certify the number of hours they watched and can file with appropriate entities for credit.

REGISTRATION BINDING AGREEMENT
Registration (whether online or by this form) constitutes a contract and all of these terms and conditions are binding on the parties. In particular, these terms and conditions shall apply in the case of any credit/debit card dispute.

GENERAL TERMS AND CONDITIONS
Program subject to cancellation or change. If the program is cancelled the only liability of the Conference will be to refund the registration fee paid. The Conference shall have no liability regarding travel or other costs. Registration form submitted via fax, mail, email or online constitutes binding agreement between the parties.

FOR FURTHER INFORMATION
Call 800-503-5188 (Continental US, Alaska and Hawaii only) or 206-452-5495, send email to registration@hccconference.com, or visit our website at www.RACSummit.com.
**PHYSICIAN ADVISOR AND UR TEAM BOOT CAMP**

**HOW TO REGISTER:**

- Fully complete the form below (one form per registrant, photocopies acceptable).
- Payment must accompany each registration (U.S. funds, payable to Health Care Conference Administrators, LLC).
- FAX: 206-319-5303 (include credit card information with registration)
- MAIL: Conference Office, 12330 NE 8th Street, Suite 101, Bellevue, WA 98005-3187

**FOR REGISTRATION QUESTIONS:**

- PHONE: 800-503-0188 (Continental US, Alaska and Hawaii only) or 206-452-5495, Monday-Friday, 7 AM - 5 PM PST
- E-MAIL: registration@hcconferences.com

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**ONSITE CONFERENCE ATTENDANCE**

<table>
<thead>
<tr>
<th>PRECONFERENCE (Optional; required for the RAC Certificate program):</th>
<th>$ 495</th>
</tr>
</thead>
<tbody>
<tr>
<td>CONFERENCE (Does not include Preconference):</td>
<td></td>
</tr>
<tr>
<td>Standard Rate:</td>
<td></td>
</tr>
<tr>
<td>❑ Through Friday, May 6, 2016*</td>
<td>$ 1,195</td>
</tr>
<tr>
<td>❑ Through Friday, June 10, 2016**</td>
<td>$ 1,495</td>
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<tr>
<td>❑ After Friday, June 10, 2016</td>
<td>$ 1,795</td>
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<tr>
<td>Hospital and Health System Rate:</td>
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</tr>
<tr>
<td>❑ Through Friday, May 6, 2016*</td>
<td>$ 895</td>
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<tr>
<td>❑ Through Friday, June 10, 2016**</td>
<td>$ 1,095</td>
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<tr>
<td>❑ After Friday, June 10, 2016</td>
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<tr>
<td>Conference — Critical Access Hospitals***:</td>
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<tr>
<td>❑ Flat Rate</td>
<td>$ 595</td>
</tr>
<tr>
<td>RAC Certificate Program</td>
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<tr>
<td>❑ RAC Certificate Program</td>
<td>$ 395</td>
</tr>
</tbody>
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(The Certificate Program includes optional preconference readings, required online course modules, the preconference and conference, and a post conference online examination. Requires preconference and conference registration.)

**GROUP REGISTRATION DISCOUNT** (Does not include Preconference):

Three or more registrations submitted from the same organization at the same time receive the following discounted rates for conference registration only. To qualify, all registrations must be submitted simultaneously:

- **Standard Group Rate** (For each registrant):
  - Through Friday, May 6, 2016* | $ 895 |
  - Through Friday, June 10, 2016** | $ 1,095 |
  - After Friday, June 10, 2016 | $ 1,395 |

- **Hospital and Health System Group Rate** (For each registrant):
  - Through Friday, May 6, 2016* | $ 595 |
  - Through Friday, June 10, 2016** | $ 795 |
  - After Friday, June 10, 2016 | $ 995 |

**CONFERENCE ELECTRONIC MEDIA:**

- Onsite Attendees — Following the Summit, the video and presentations are made available on a flash drive. To take advantage of the discounted price below, you must reserve media WITH your Summit registration:
  - Flash Drive ($129 + $15 shipping) | $ 144 |
  - 6 months’ access on Web | $ 129 |

Note that conference electronic media may be used by the individual purchaser only. Terms and Conditions apply (see page 6).

**SPECIAL SUBSCRIPTION OFFER FOR BOTH ONSITE AND WEBCAST ATTENDEES:**

- You can purchase an annual subscription to Predictive Modeling News for only $295 (regular rate $468) when ordered with your conference registration.
- Predictive Modeling News | $ 295

**PAYMENT**

- The use of a registration discount code cannot be the basis of requesting a partial refund of fees already paid.

**TOTAL FOR ALL OPTIONS, ONSITE OR WEBCAST:**

- Please enclose payment with your registration and return it to the Registrar at RAC Summit, 12330 NE 8th Street, Suite 101, Bellevue, WA 98005-3187, or fax your credit card payment to 206-319-5303.
- You may also register online at www.RACSummit.com.
- Check/money order enclosed (payable to Health Care Conference Administrators LLC)
- Payment by credit card: ❑ American Express ❑ Visa ❑ Mastercard
- If a credit card number is being given to hold registration only until such time as a check is received it must be so noted. If payment is not received by seven days prior to the Boot Camp, the credit card payment will be processed. Credit card charges will be listed on your statement as payment to HealthCare (HC) Conf LLC.

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**WEBCAST CONFERENCE ATTENDANCE**

All webcast registrants are automatically registered for ALL online events — the preconference, the conference, and the RAC Certificate Program. Webcast conference registration includes the live Internet feed from the conference, plus six months of continued archived Internet access, available 24/7.

**CONFERENCE** (Includes the preconference, the complete boot camp, and the RAC Certificate Program):

- **Standard Rate:**
  - Through Friday, May 6, 2016* | $ 795 |
  - Through Friday, June 10, 2016** | $ 995 |
  - After Friday, June 10, 2016 | $ 1,195 |

- **Hospital and Health System Rate:**
  - Through Friday, May 6, 2016* | $ 595 |
  - Through Friday, June 10, 2016** | $ 695 |
  - After Friday, June 10, 2016 | $ 795 |

**Conference — Critical Access Hospitals***:

- Flat Rate | $ 395

**GROUP REGISTRATION:**

- Group registration offers the substantial volume discounts set forth below.

- All webcast group registrants are enrolled in the preconference, conference and RAC Certificate Program.

**CONFERENCE ELECTRONIC MEDIA:**

- Webcast attendees — Following the Summit, the video and presentations are made available on a flash drive. To take advantage of the discounted price below, you must reserve media WITH your Summit registration:
  - Flash Drive ($129 + $15 shipping) | $ 144
  - 6 months’ access on Web | $ 129

(All webcast attendees automatically receive 6 months access on web.)

* This price reflects a discount for registration and payment received through Friday, May 6, 2016.

** This price reflects a discount for registration and payment received through Friday, June 10, 2016.

*** A Critical Access Hospital (CAH) is a rural acute care hospital of no more than 25 beds that meets certain geographic and staffing requirements and is certified by HHS to receive cost-based reimbursement from Medicare.

**REGISTRATION BINDING AGREEMENT**

Registration (whether online or by this form) constitutes a contract and all of these terms and conditions are binding on the parties. In particular, these terms and conditions shall apply in the case of any credit/debit card dispute. For webcast and onsite registrants there will be no refunds for “no-shows” or cancellations.

**COMPLETE THE FOLLOWING. PLEASE PRINT CLEARLY:**

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