Physician Advisor & UR Team Boot Camp
Attacking Payer Denials Boot Camp
Creating a Collaborative Dream Team.
Turning Anguish and Aggravation Into ACTION.

CHAIR
Day Egusquiza, President, AR Systems, Inc.

FACULTY
Marlene Allen, MBA, CHA, CHCO, Compliance/NIPAA Privacy Officer, Harrisburg Medical Center, Inc.
R. Phillip Baker, MD, Medical Director for Case Management and CDI, Self Regional Healthcare
Jennifer Bartlett, Coordinator of Clinical Audits and Disputes, Infirmary Health; Former Coordinator of Patient Financial Services, Infirmary Health
Mary Murray Battiste, MA, Manager, Clinical Documentation Improvement, Infirmary Health
Ernie de los Santos, Founder, Appeal Academy; Creator, TopGun Audit School
Jessica L. Gustafson, Esq., Founding Shareholder, The Health Law Partners
Ronald Hirsch, MD, FACP, Vice President, Regulations and Education Group, R1 Physician Advisory Services
Maria Johar, MD, System Physician Advisor and Medical Director, Promedica Health Network, Promedica Health System
Elizabeth Lamkin, MHA, Chief Executive Officer, PACE Healthcare Consulting, LLC; Former Market President and CEO, Hilton Head Regional Healthcare

Kathryn Lueken, MD, MMM, CPE, Regional Medical Director, Humana; Former Chief Medical Officer, WVP Health Authority
William Malm, MD, CMAS, CRCR, Managing Director, Revenue Integrity Services, Healthcare Audit Specialist, Appeal Academy; Former Director, Revenue Integrity Services, Wake Forest Baptist Health
John Montaine, MBA, FHMA, HRM, Chief Executive Officer, Creative Managed Care Solutions, LLC
Anand Nilakantan, DO, MBA, Medical Director, Aetna Mid-America Region
Abby Pendleton, Esq., Founding Shareholder, The Health Law Partners
Ferdinand Richards, MD, Medical Director, RePeo Quality Improvement Organization, Internal Medicine and Emergency Medicine Physician, Tampa General Hospital; Associate Clinical Faculty, Department of Internal Medicine, University of South Florida College of Medicine
K. Cheyenne Santiago, RN, Clinical Manager, Medical Review, WPS GHA
Sommer Slavin, RN, MS, CCDS, Program Coordinator, Utilization Management, Strong Memorial Hospital, University of Rochester Medical Center
Denise Wilson, RN, MS, RRT, Vice President, Audit and Appeal Services, Denial Research Group

BRONZE GRANTORS:
APPEAL ACADEMY
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THE HEALTH LAW PARTNERS
ADDITIONAL GRANTOR:
Ronald Hirsch, MD, FACP, CHCQM
TUITION SCHOLARSHIP PROGRAM SUPPORTED BY:
CONTINUING EDUCATION CREDITS:
Details on page 6.

PHYSICIANS: AMA PRA Category 1 Credit(s)™. NURSES: AARC contact hours
PHYSICIAN ADVISOR: HCISM Certification and Physician Advisor Sub-Specialty credit hours
COMPLIANCE OFFICERS: CCB Credits by the Compliance Certification Board (CCB)
CASE MANAGERS: CCM® Board Certified Case Manager contact hours from CCMC
CODERS: AAPC continuing education hours
CPAS: NASBA 50-minute hour CPE credits.
The burden of hospital audits by both government contractors and commercial health plans continues unabated. There is still confusion over interpretation and implementation of the “two midnight rule”. States are ramping up their own Medicaid RAC contractors, and especially during the past year Medicare Advantage plans and commercial insurers are adopting aggressive auditing tactics to compound the burden on hospitals. Hospitals’ rightful appeals of this growing body of denials in turn have completely overwhelmed an understaffed collection of Administrative Law Judges, and hearings are taking two years when they are even able to be scheduled. Members of Congress have heard hospital complaints loud and clear and demanded reform, MedPAC has even weighed in, and there may be a glimmer of hope in the courts with the new administration adding additional unknowns.

But never has it been more important for hospital to “get it right the first time” when it comes to proper documentation of inpatient care and proper decision making regarding whether a patient meets the criteria for an inpatient admission or should be placed into observation status or treated in an outpatient setting. Over the course of the next three days, in a highly interactive learning environment, the bootcamp will teach participants:

- How to incorporate a physician advisor program and an utilization management into an integrated program.
- Best practices in documentation, CDI and telling an enhanced patient story PLUS physician education strategies.
- How to create a collaborate dream team — Contracting, Payer Relations, Provider Challenges, Appeal and Denial Prevention Team and Legal Team.
- How to prepare for the new battlefield: Managed Medicare Part C and Commercial payers.

The Boot Camp has become wildly popular not just for its content but also for its excellent networking opportunities — from a formal networking reception and Q&A sessions at the end of each segment to Dutch treat dinners with faculty members and hosted informal breakfast roundtables. Especially now, when it is so important to “get it right the first time,” this is a must event for hospital staff, and highly discounted rates for hospital teams make it possible for all of the right people to attend.

**WHO SHOULD ATTEND?**

The PA-UR Team Boot Camp is designed as a very practical, hands-on, highly interactive experience for hospital physician advisors, clinical leaders, coding and denial managers, and other key staff involved in the critical decisions about patient status and patient flow. No just sitting around listening to talking heads. We will use an Audience Response System to do some polling and ask some questions as we go along, give everyone a short fun quiz at the end of each day, arrange for hosted informal dinners with faculty and colleagues at the end of Day II, set up single issue breakfast table topics on the morning of Day III, and assign homework in the form of case studies about inpatient vs. observation status for discussion over lunch on Day II and presentation later. Plus there are faculty panels and audience Q&A throughout.

So who should attend? Here is a non-exclusive list:

- Chief Executive Officers (a good PA-UR program will save money from avoidable denials)
- Chief Financial Officers (a good PA-UR program will save money from avoidable denials, maybe lots of money)
- Chief Medical Officers (if you don’t have a PA, learn how to recruit and train one, whether internal or external; if you do have one, learn how to make him/her more effective in partnership with your ER staff, your UR staff, your hospitalists, and your nursing staff)
- Corporate Compliance Officers (learn how to make the ROI case to the three people listed above)
- Hospital Corporate Counsel (learn what and when to challenge, and what works . . . and what doesn’t)
- External Affairs/Government Affairs Manager (if you have one — you should be meeting with your Member of Congress on this stuff)
- Managed care contracting staff
- And of course all of the following:
  - Staff nurses
  - Physician advisors
  - Utilization review committee members
  - Case managers
  - Medical coding and billing staff
  - CDI staff
  - Patient accounts managers
  - Other financial and auditing personnel
  - Denial management
  - Appeal team
  - UM team

But don’t just send one rep. We have a reduced group discount rate for hospitals and health systems in the first Early Bird period. Register your UM Team, your PA, and a nurse/case manager (or any combination of 3 or more) before May 19 for $595 each. Estimate the cost of registration, travel, and a hotel group rate of $179 against the cost of one denied inpatient claim. (See the word “ROI” above.)

This might be your best hospital investment in 2017.

**PARTICIPATION OPTIONS**

**TRADITIONAL ONSITE ATTENDANCE**
Simply register, travel to the conference city and attend in person.

PROS: subject matter immersion; professional networking opportunities; faculty interaction.

![Onsite](image)

**LIVE AND ARCHIVED INTERNET ATTENDANCE**
Watch the conference in live streaming video over the Internet and at your convenience at any time 24/7 for six months following the event.

The archived conference includes speaker videos and coordinated PowerPoint presentations.

PROS: Live digital feed and 24/7 Internet access for the next six months; accessible in the office, at home or anywhere worldwide with Internet access; avoid travel expense and hassle; no time away from the office.

![At your office . . .](image)

![. . . or home](image)

**EXHIBIT AND SPONSORSHIP OPPORTUNITIES:**
Take advantage of this unique opportunity to expand your reach! The Boot Camp is attended by highly influential and experienced professionals. Sponsorship offers you strategic positioning as an industry leader. For more information call 206-673-4815 or email exhibits@hcconferences.com.

**DEMOGRAPHICS FOR THE 350 ATTENDEES OF THE 2016 PA-UR BOOT CAMP**

- Physician Advisors/Chief Medical Officers 31.7%
- Case Managers 14.6%
- UR Staff 10.7%
- Other Staff (CDI, Rev Cycle, Compliance, HIM) 32.7%
- Consultant/Legal 4.1%
- RAC Coordinator 6.2%
- Other Staff (CDI, Rev Cycle, Compliance, HIM) 32.7%
The National RAC Summit series has always offered a RAC Certificate Program in the form of an optional course within the conference for attendees wishing to take a deeper dive into the Summit’s subject matter. In 2017 we are pleased to offer a special Certificate Program in connection with the July 19 – 21, 2017 Physician Advisor-UR Boot Camp in San Antonio.

The Boot Camp Certificate Program Curriculum and Requirements are as Follows:

• Complete preconference readings (as needed, up to 4 hours).
• Attend the preconference (4 hours).
• Attend the entire Boot Camp (12 hours).
• Successfully complete the post-conference online examination (1 hour).

THE RAC CERTIFICATE PROGRAM – OVERVIEW

Those who successfully complete the program requirements and pass the final examination will receive a certificate of completion. Candidates in the program have 90 days to take the exam and have three attempts. A score of 70% or better on the exam is required to earn the certificate.

NEW PHYSICIAN ADVISOR ONSITE TRAINING PROGRAM

The Boot Camp is pleased to announce that Day Egusquiza of AR Systems, Inc. has created a unique Physician Advisor Onsite Training Program. This 2-day onsite program helps PAs move from theory to practicum with an experienced PA as a guide and mentor. Two PAs from similar hospitals will spend two days in a like-sized hospital shadowing an experienced PA who demonstrates the different roles involved in the job, or Day and an experienced PA will come and do onsite training at your facility. Check the Boot Camp home page at www.RACsummit.com for a detailed description of the approach and content in the program. PAs who sign up for the Boot Camp receive a $250 discount off the Onsite Training Program registration fee.

DAY I: WEDNESDAY, JULY 19, 2017

PRECONFERENCE

DOCUMENTATION 101: TELLING AN ENHANCED PATIENT STORY

1:00 pm Opening

What Does Documentation to Support Inpatient Look Like? Other Challenges?

Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID

1:15 pm Documentation thru the Eyes of CDI

Mary Murray Battiste, Manager, Clinical Documentation Improvement, Infirmary Health, Mobile, AL

1:45 pm ….thru the Eyes of an Auditor

William Malm, ND, CMAS, CRCA, Managing Director, Revenue Integrity Services; Healthcare Audit Specialist, Appeal Academy; Former Director, Revenue Integrity Services, Wake Forest Baptist Health, Cleveland, OH

2:15 pm Break

2:30 pm …thru the Eyes of a Payer

Anand Nilakantan, DO, MBA, Medical Director, Aetna Mid-America Region, Dublin, OH

K. Cheyenne Santiago, RN, Clinical Manager – Medical Review, WPS GHA, Omaha, NE

3:15 pm …thru the Eyes of the Appeal Department and Appeal Writing

Denise Wilson, RN, MS, RRT, Vice President, Audit and Appeal Services, Denial Research Group, Lutherville, MD

Ernie de los Santos, Founder, Appeal Academy; Creator, TopGun Audit School, San Antonio, TX

4:00 pm Panel for Q&A

5:00 pm Opening Reception

NEW SPECIAL BONUS SESSION: Healthcare Reform Discussion Panel

Join Dr. Ron Hirsch, Ernie de los Santos, and Day Egusquiza as they discuss the hot topics within the proposed ACA repeal and replace legislation. Significant potential impacts to all size employers, employees, premiums, Medicaid with pre-existing exclusions a real possibility — going back to pre-2010. We will see what July brings...

The panel discussion will start at noon for 1 hour. There is no additional cost to attend this session. Make a note to join us in person or via the web.
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Speaker or Details</th>
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</thead>
<tbody>
<tr>
<td>8:00 am</td>
<td>Welcome, Overview, Audience Response System</td>
<td>Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID</td>
</tr>
<tr>
<td>8:30 am</td>
<td>Regulatory Update — Impacts from DC and Payer Updates</td>
<td>Ronald Hirsch, MD, FACP, CHCQM, Vice President, Accretive Physician Advisory Services (AccretivePAS), Chicago, IL</td>
</tr>
<tr>
<td>9:00 am</td>
<td>Managed Care Anguish and Why I Love the 2 MN Rule</td>
<td>Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID</td>
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| 9:20 am    | Meet the Dream Team: 1) Contracting: Key Elements Within a Contract and Creating an Operational Focus for Contracting | Elizabeth Lamkin, MHA, ACHÉ, CEO/Partner, PACE Healthcare Consulting, LLC, Bluffton, SC  
John Montaine, MBA, FHFM, HRM, Chief Executive Officer, Creative Managed Care Solutions, LLC, San Antonio, TX  
Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID |
| 10:00 am   | Break                                                                  |                                                         |
| 10:20 am   | Meet the Dream Team: 2) Payer Relations                                |                                                       |
| 12:00 pm   | Panel for Q&A                                                          |                                                         |
| 12:40 pm   | Case Study Discussion: Payer Denial Anguish with Action Plan           | Faculty hosts “problem-solving” tables with attendees |
| 2:00 pm    | Presentation of Cases                                                   | Faculty presents case study                              |
| 2:45 pm    | Break                                                                  |                                                         |
| 3:15 pm    | Meet the Dream Team: 3) Provider Challenges                            |                                                         |
| 4:45 pm    | Panel for Q&A                                                          |                                                         |
| 6:00 pm    | Networking Dinner with Faculty                                         |                                                         |
DAY III: FRIDAY, JULY 21, 2017

7:00 am  Table Talk with Faculty
Come and have breakfast with your favorite faculty.

Denise Wilson, RN, MS, RRT:
The Validity of Clinical Validation Denials

R. Phillip Baker, MD:
Integration with the Revenue Cycle Team to Find Lost Revenue

Jennifer L. Bartlett, CPAR and Mary Murray Battiste:
Lessons learned from filing payer appeals and common denial patterns

Elizabeth Lamkin, MHA, ACHE:
The Physician Advisor and Payer Relations

Ronald Hirsch, MD, FACP, CHCQM:
Patient Notices: ABN, HINN, IMM, Moon

Jessica Gustafson and Abby Pendleton:
Appeals Hot Topic

Payers Informal Sharing Time

8:00 am  Welcome and Audience Response
Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID

8:20 am  Meet the Dream Team:
4) Appeal and Denial Prevention Team
  • Nuts and Bolts of Peer2PeerReview
  Maria Johar, MD, System Physician Advisor and Medical Director,
  Promedica Health Network, Promedica Health System, Toledo, OH

  • Strategies for internal appeal filings
  Jennifer L. Bartlett, CPAR, Coordinator of Clinical Audits and Disputes,
  Infirmary Health, Mobile, AL

9:50 am  Break and Drawings

10:25 am  Meet the Dream Team:
5) Legal team— When All Else Fails
  • Strategies and hot topics identified with payer audits.
  • When do you know it is time to stop appealing?
  • How to push thru payer abuse to effect change?
  Jessica L. Gustafson, Esq., Founding Shareholder, The Health Law
  Partners, Southfield, MI

  Abby Pendleton, Esq., Founding Shareholder, The Health Law Partners,
  Southfield, MI

11:00 am  Panel for Q&A
Invite all faculty for final panel Q&A

SPECIAL BONUS SESSION

12:00 pm  Healthcare Reform Discussion Panel
Ronald Hirsch, MD, FACP, CHCQM, Vice President, Accretive Physician
Advisory Services (AccretivePAS), Chicago, IL

Ernie de los Santos, Founder & Faculty Chair, Appeal Academy,
San Antonio, TX

Day Egusquiza, President, AR Systems, Inc., Twin Falls, ID

1:00 pm  Conference Adjournment

HOTEL/TRAVEL INFORMATION

The Physician Advisor and UR Team Boot Camp does not contract with
any third party organization to make hotel reservations for attendees
of the Congress. All attendees should make their hotel reservations
directly with the hotel and not with a third party vendor.

The Hyatt Regency Coconut Point is the official hotel for the Fifth Physician
Advisor and UR Team Boot Camp. A special group-rate of $179.00 single/double per
night plus taxes has been arranged for Boot Camp Attendees. To make your hotel
reservations online, and receive the special group rate, please go to the Travel/Ho-
TEL page at www.RACSummit.com. You may also make your reservation by calling
Central Reservations at 1-888-421-1442. Please request the special group-rate for
Physician Advisor & UR Team Boot Camp at the Hyatt Regency Coconut Point.

Reservations at the group rate will be accepted while rooms are available or until
the cut-off date of Wednesday, June 28, 2017. After this, reservations will be ac-
cepted on a space-available basis at the prevailing rate.

Hyatt Regency Coconut Point
5001 Coconut Road • Bonita Springs, Florida 34134 • Tel: +1 239 444 1234

TRAVEL TO/FROM SOUTHWEST FLORIDA INTERNATIONAL
AIRPORT (RSW) AND HYATT REGENCY COCONUT POINT IN
BONITA SPRINGS, FLORIDA

The closest airport is Southwest Florida International Airport (RSW) in Fort Myers.
It’s about a 25 minute drive. The hotel does not provide airport shuttles.

Travel options:

TAXI: MBA Airport Transportation is the provider of taxi service at RSW Airport.
No reservations are required as cabs are readily available outside the airport
Terminals. The cost of a taxi is approximately $35 for up to three passengers (add
$10 for each person over three). If you require an ADA lift-equipped vehicle, you
may make an advanced reservation, but it is not required. Contact MBA Airport
Transportation at www.mbaairport.com or 239-482-2777.

LP TRANSPORTATION: Provides transportation service to/from hotel that
can be arranged in advance. The cost varies per vehicle: sedan costs $48 each
way for up to 3 passengers; mini-van service costs $65 for up to 5 passengers;
SUV costs $75 for up to 6 passengers. Call LP Transportation at 239 948 8002 or
email info@golptransport.com.

ENTERPRISE RENT A CAR: Hyatt Regency Coconut Point guests receive special
pricing when renting with Enterprise.
THE FOLLOWING REGISTRATION TERMS AND CONDITIONS APPLY

REGARDING WEBCAST REGISTRATIONS
1. Individuals or groups may register for webcast access. Organizations may register for group access without presenting specific registrant names. In such instances the registering organization will be presented a series of user names and passwords to distribute to participants.
2. Each registrant will receive a user name and password for access. Registrants will be able to change their user names and passwords and manage their accounts.
3. Webcast registrants will enjoy six (6) months access from date of issuance of user name and password.
4. Only one user (per user name and password) may view or access archived conference. It is not permissible to share user name and password with third parties. Should Webcast registrants choose to access post conference content via Flash Drive, this individual use limitation applies. It is not permissible to share alternative media with third parties.
5. User name and password use will be monitored to assure compliance.
6. Each webcast registration is subject to a “bandwidth” or capacity use cap of 5 gb per person per month. When this capacity use cap is hit, the registration lapses. Said registration will be again made available at the start of the next month so long as the registration period has not lapsed and is subject to the same capacity cap.
7. For webcast registrants there will be no refunds for cancellations. Please call the Conference Office at 800-503-0188 or 206-452-5495 for further information.

REGARDING ONSITE REGISTRATION, CANCELLATIONS AND SUBSTITUTIONS
1. For onsite group registrations, full registration and credit card information is required for each registrant. List all members of groups registering concurrently on fax or scanned cover sheet.
2. For onsite registrations there will be no refunds for “no-shows” or for cancellations. You may send a substitute or switch to the online option. Please call the Conference Office at 800- 503-0188 or 206-452-5495 for further information.

METHOD OF PAYMENT FOR TUITION
Make payment to Health Care Conference Administrators LLC by check, MasterCard, Visa or American Express. Credit card charges will be listed on your statement as payment to HealthCare (HC) Conf LLC. Checks or money orders should be made payable to Health Care Conference Administrators LLC. A $30 fee will be charged on any returned checks.

REGISTRATION OPTIONS
Registration may be made online or via mail, fax or scan.
You may register through either of the following:
- Fax/Mail/Email using this printed registration form. Mail the completed form with payment to the Conference registrar at 12330 NE 8th Street, Suite 101, Bellevue, WA 98005-3187, or fax the completed form to 206-319-5303, or scan and email the completed form to registration@hconferences.com. Checks or money orders should be made payable to Health Care Conference Administrators LLC.

The following credit cards are accepted: American Express, Visa or MasterCard. Credit card charges will be listed on your statement as payment to HealthCare (HC) Conf LLC.

For registrants awaiting company check or money order, a credit card number must be given to hold registration. If payment is not received by seven days prior to the Conference, credit card payment will be processed.

TAX DEDUCTIBILITY
Expenses of training including tuition, travel, lodging and meals, incurred to maintain or improve skills in your profession may be tax deductible. Consult your tax advisor. Federal Tax ID: 91-1892021.

CANCELLATIONS/SUBSTITUTIONS
No refunds will be given for “no-shows” or for cancellations of either online or onsite registrations. You may send a substitute or transfer your onsite registration to an online registration. For more information, please call the Conference Office at 800-503-0188 or 206-452-5495.

INTELLECTUAL PROPERTY POLICY
Unauthorized sharing of Conference content via Webcast access through the sharing of user names and passwords or via alternative media (Flash Drive) through the sharing of said media is restricted by law and may subject the copyright infringer to substantial civil damages. The Conference aggressively pursues copyright infringers. If a registrant needs the ability to share Conference content within his or her organization, multiple Conference registrations are available at discounted rates.

The Conference will pay a reward for information regarding unauthorized sharing of Conference content. The reward will be one quarter (25%) of any recovery resulting from a copyright infringement (less legal fees and other expenses related to the recovery) up to a maximum reward payment of $25,000. The payment will be made to the individual or individuals who in the opinion of our legal counsel first provided the factual information, which was necessary for the recovery. If you have knowledge regarding the unauthorized Conference content sharing, contact the Conference registration office.

REGISTRATION BINDING AGREEMENT
Registration (whether online or by this form) constitutes a contract and all of these terms and conditions are binding on the parties. In particular, these terms and conditions shall apply in the case of any credit/debit card dispute.

GENERAL TERMS AND CONDITIONS
Program subject to cancellation or change. If the program is cancelled the only liability of the Conference will be to refund the registration fee paid. The Conference shall have no liability regarding travel or other costs. Registration form submitted via fax, mail, email or online constitutes binding agreement between the parties.

HOW TO REGISTER:
Fully complete the form on page 7 (one form per registrant, photocopies acceptable). Registration must accompany each registration (U.S. funds, payable to Health Care Conference Administrators, LLC).

FAX: 206-319-5303 (include credit card information with registration)
MAIL: Conference Office, 12330 NE 8th Street, Suite 101, Bellevue, WA 98005-3187
FOR REGISTRATION QUESTIONS:
PHONE: 800-503-0188 (Continental US, Alaska and Hawaii only) or 206-452-5495, Monday-Friday, 7 AM - 5 PM PST
E-MAIL: registration@hcconferences.com

CONTINUING EDUCATION CREDITS
The Fifth National Physician Advisor - Utilization Review Team Boot Camp will be providing continuing education credit for a variety of hospital professionals. Check the website for updates as approvals are granted.

Physicians:
Accreditation Statement: This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of Amedco and the Health Care Conference Administrators (HCCA). Amedco is accredited by the ACCME to provide continuing medical education for physicians.

Credit Designation Statement: The conference is seeking approval from Amedco for designation of this live activity for a maximum of 16.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity. Available to onsite attendees and those webcast participants who watch the sessions live during the days of the conference.

Nurses:
Amedco is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

The course is co-sponsored by Amedco and HCCA. Amedco is seeking approval for a maximum of 16.25 contact hours. Available to onsite attendees and those webcast participants who watch the sessions live during the days of the conference.

Satisfactory completion: Participants must complete an attendance/evaluation form in order to receive a certificate of completion/attendance. Your chosen sessions must be attended in their entirety. Partial credit of individual sessions is not available.

Physician Advisor and HCQI Credit from ABQURP:
The conference is seeking approval by the American Board of Quality Assurance and Utilization Review Physicians (ABQURP) to provide up to 16.5 continuing education hours to apply towards Health Care Quality and Management (HCQM) Certification and Physician Advisor Sub-Specialty credit.

Compliance Professionals:
The conference is seeking approval for CBB Credits by the Compliance Certification Board (CCB). The conference will issue a certificate of credit and congratulations letter with instructions for filing the CBB certificate for credit. Available to onsite attendees and those webcast participants who watch the sessions live during the days of the conference.

Certified Case Managers (CCM®)
The conference is seeking approval from the Commission for Case Manager Certification to provide up to 16.5 continuing education clock hours to CCM® board certified case managers. For onsite, the total number of clock hours attended for the general sessions will be entered by the Registrar at the completion of the program, and the certificate will reflect the actual number of clock hours completed by the participant. For webcast participants, a certificate will be provided that permits self-certification of the number of clock hours watched, together with an evaluation form that must be completed and returned.

Coders:
The conference is seeking approval by AAPC for up to 16.5 continuing education hours, depending upon session attendance. Certificates will be issued onsite. Webcast participants must enroll in, complete, and successfully pass the final examination for the RAC Certificate Program for this conference in order to earn their CEUs. Granting of prior approval in no way constitutes endorsement by AAPC of the program content or the program sponsor.

Accounting Professionals - NASBA CPE Credit:
Health Care Conference Administrators, LLC (dba GHC, LLC Healthcare) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website:www.learningmarket.org. The conference is seeking approval for a recommended maximum of 20 credits based on a 50-hour minute to be granted for the entire learning activity. This program addresses topics that are of a current concern in the compliance environment.

This is an update, group-live activity. For more information regarding administrative policies such as complaints or refunds, call 425-233-5075 or email petergrant@ehca.com.

Other Attendees:
Onsite attendees can request a Certificate of Attendance from the Registrar onsite which they can file with other appropriate entities for credit. Webcast attendees can request a Webcast Certificate of Attendance from the Registration Office on which they can certify the number of hours they watched and can file with appropriate entities for credit.

FOR FURTHER INFORMATION
Call 800-503-0188 (Continental US, Alaska and Hawaii only) or 206-452-5495, send e-mail to registration@hcconferences.com, or visit our website at www.RACSummit.com.
ONLINE CONFERENCE ATTENDANCE

PRECONFERENCE (Optional; required for the RAC Certificate program):
- DOCUMENTATION 101: TELLING AN ENHANCED PATIENT STORY $495
- CONFERENCE (Does not include Preconference):
  - Standard Rate: $1,195
    - Through Friday, May 19, 2017
    - Through Friday, June 16, 2017
  - Hospital and Health System Rate: $895
    - Through Friday, May 19, 2017
    - Through Friday, June 16, 2017
  - Conference — Critical Access Hospitals**:
    - Flat Rate (Does not include Preconference): $595
RAC Certificate Program
- RAC Certificate Program $395
  (The Certificate Program includes optional preconference readings, required online course modules, the preconference and conference, and a post conference online examination. Requires preconference and conference registration.)

GROUP REGISTRATION DISCOUNT (Does not include Preconference):
Three or more registrations submitted from the same organization at the same time receive the following discounted rates for conference registration only. To qualify, all registrations must be submitted simultaneously:
- Standard Group Rate (For each registrant):
  - Through Friday, May 19, 2017: $895
  - Through Friday, June 16, 2017: $1,095
- Hospital and Health System Group Rate (For each registrant):
  - Through Friday, May 19, 2017: $595
  - Through Friday, June 16, 2017: $795
- Conference — Critical Access Hospitals***:
  - Flat Rate $395

CONFERENCE ELECTRONIC MEDIA:
Onsite Attendees — Following the Summit, the video and presentations are made available in the following formats. To take advantage of the discounted prices below, you must reserve media WITH your Summit registration:
- Flash Drive ($129 + $15 shipping): $144
- 6 months’ access on Web: $129
Note that conference electronic media may be used by the individual purchaser only. Terms and Conditions apply (see page 6).

* This price reflects a discount for registration and payment received through Friday, May 19, 2017.
** This price reflects a discount for registration and payment received through Friday, June 16, 2017.
*** A Critical Access Hospital (CAH) is a rural acute care hospital of no more than 25 beds that meets certain geographic and staffing requirements and is certified by HHS to receive cost-based reimbursement from Medicare.

WEBCAST CONFERENCE ATTENDANCE

All webcast registrants are automatically registered for ALL online events — the preconference, the conference, and the RAC Certificate Program. Webcast conference registration includes the live Internet feed from the conference, plus six months of continued archived Internet access, available 24/7.

CONFERENCE (Includes the preconference, the complete boot camp, and the RAC Certificate Program):
- Standard Rate: $795
  - Through Friday, May 19, 2017
  - Through Friday, June 16, 2017
- Hospital and Health System Rate: $595
  - Through Friday, May 19, 2017
  - Through Friday, June 16, 2017
- Conference — Critical Access Hospitals**:
  - Flat Rate: $395

GROUP REGISTRATION: Group registration offers the substantial volume discounts set forth below.
All webcast group registrants are enrolled in the preconference, conference and RAC Certificate Program.

REGISTRATION BINDING AGREEMENT
Registration (whether online or by this form) constitutes a contract and all of these terms and conditions are binding on the parties. In particular, these terms and conditions shall apply in the case of any credit/debit card dispute. For webcast and onsite registrants there will be no refunds for “no-shows” or cancellations.

PAYMENT
The use of a registration discount code cannot be the basis of requesting a partial refund of fees already paid.

Payment by credit card: American Express Visa Mastercard

TOTAL FOR ALL OPTIONS, ONSITE OR WEBCAST:
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You may also register online at www.RACSummit.com.
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